eVisas.io

PARTNER DOCUMENT · VERSION 1.0 · OCTOBER 2026

Partner API

Integration Overview

What we provide, how the workflow runs,
and what your team needs to prepare.

Your Trusted Global Visa Partner

Confidential — prepared for invited travel partners. Please do not redistribute.
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INTRODUCTION

Welcome to the eVisas.io Partner API

The eVisas.io Partner API lets your booking platform, agency system or corporate travel tool connect directly to our visa knowledge and application processing. Your customers get answers on visa eligibility, prices and documents inside your own system, and you can submit full visa applications to us without logging in to a separate portal.

This overview explains what we will provide, how the end-to-end workflow runs, what your team needs to prepare, and the technology behind the integration. The full technical API reference is shared with approved partners during onboarding.

Who it is for

Partner type	Typical use
Travel agencies	Check visa needs and submit applications for walk-in and corporate clients from your own back-office.
Online travel agencies (OTAs)	Show visa requirements and prices at checkout, then process the visa as an add-on.
Corporate travel tools	Validate employee travel and submit visas centrally.
B2B travel platforms	Offer visa services to your own network of sub-agents.

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What you get

Capability	What it gives your system
Eligibility check	Send nationality, destination and optionally country of residence. Receive the entry type (visa-free, eVisa, visa on arrival, visa required), allowed stay and validity.
Visa products and your price	All visa types available for that passport, with your own B2B price broken down: government fee, service charge, your partner discount, VAT and total.
Requirements	Required documents and traveller questions for each visa type, plus the official important information note for that visa, in full.
Wallet balance	Your current available prepaid balance, so you can top up before submitting.
Create and submit applications	Send traveller details and documents, then submit. Payment is taken from your wallet and you receive an eVisas.io reference number (EVS-xxxxxx).
Status and timeline	Current status and the full history of each application.
Visa download	Download the approved visa file as soon as it is issued.
Status notifications (webhooks)	We notify your system automatically when an application is submitted, needs revision, is approved or is rejected.
Duplicate protection	Safe retries: a repeated request is never created or charged twice.
Sandbox	A test environment with test data and no real charges, so you can build and test safely.

Not included in version 1

- Card payments through the API — payment is from your prepaid eVisas.io wallet only.
- Promo codes and referral rewards.
- Transfers, cancellations and refunds — these are handled by our operations team on request.
- Editing an application after submission — our team requests revisions; re-upload through the API is planned for Phase 3.
- Access for individual travellers — the API is for verified B2B partner accounts only.

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How it works — end-to-end workflow

Your system

1	Check eligibility	`GET /v1/eligibility`
2	List visas and your price	`GET /v1/visas`
3	Check wallet balance	`GET /v1/wallet`
4	Create application (draft)	`POST /v1/applications`
5	Upload documents	`POST /v1/applications/{id}/documents`
6	Submit and pay from wallet	`POST /v1/applications/{id}/submit`
7	Receive status updates	`Webhook to your URL`
8	Download approved visa	`GET /v1/applications/{id}/visa`

What happens on our side

- Your application arrives in our processing queue with an EVS reference number, marked as coming from your API account.
- Our visa experts review the documents exactly as they do for applications made on evisas.io.
- If something is missing or unclear, the status changes to revision required and you are notified with the reason.
- When the visa is issued, the status changes to approved and the visa file is ready to download.
- The wallet charge and tax invoice appear in your normal eVisas.io account statement.

Application statuses

Status	Meaning
draft	Created through the API, not yet submitted or charged.
submitted	Paid from your wallet and received by our team.
in_process	Being processed by our experts.
revision_required	We need a correction or extra document from you.
approved	Visa issued and available to download.
rejected	The authority did not grant the visa.

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Pricing and payment model

The API uses the same pricing as your eVisas.io B2B account. Prices returned by the API are exactly what you will be charged.

Price line	How it is calculated
Government fee	Official fee for the visa. Zero-rated for VAT.
Service charge	eVisas.io service charge for the visa type and nationality.
Partner discount	Your agreed B2B discount, deducted from the service charge.
VAT	5% on the discounted service charge only.
Total	Government fee + discounted service charge + VAT.

Worked example (sample figures only)

Line	AED
Government fee	300.00
Service charge	100.00
Partner discount	− 10.00
Discounted service charge	90.00
VAT 5% on 90.00	4.50
Total charged to wallet	394.50

Payment rules

- Payment is taken only from your prepaid eVisas.io wallet at the moment of submission.
- If your balance is not enough, the submission is refused with a clear error. Nothing is created and nothing is charged.
- Every charge produces a tax invoice in your account statement.
- All amounts are in AED.
- Commercial terms for API access (for example, inclusion with membership) are shared during onboarding.

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What you need to do — onboarding checklist

Step	Your action	Who
1	Register your interest at evisas.io/partners/api.	Business owner
2	Hold a verified eVisas.io B2B account (we help you open one if needed).	Business owner
3	Sign the eVisas.io partner agreement and data protection terms.	Business owner
4	Nominate a technical contact and an operations contact.	Business owner
5	Receive sandbox keys and the full API documentation.	Developer
6	Build your integration and test all steps in the sandbox.	Developer
7	Provide your webhook URL (HTTPS) and, optionally, your server IP addresses.	Developer
8	Complete a short go-live review with our team, then receive live keys.	Developer + eVisas.io
9	Keep your wallet topped up for submissions.	Finance
10	Collect traveller consent and send clear, complete documents.	Operations

Your technical requirements

- A server-side system able to make HTTPS requests and handle JSON (any language: PHP, Java, .NET, Node.js, Python and others).
- Secure server-side storage for your API key — never place it in a website or mobile app.
- A public HTTPS endpoint to receive webhooks and verify their signature.
- The ability to upload documents as files (JPG, PNG or PDF).
- Logging of the EVS reference number against your own booking reference.

Document quality tips

- Passport scans in colour, all four corners visible, no glare.
- Photos on a plain light background, matching the destination's rules.
- Use the requirement list returned by the API for each visa type — it changes by nationality and destination.

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Technology overview

The Partner API follows widely used industry standards so any development team can integrate quickly.

Area	Standard
Style	RESTful API over HTTPS
Encryption in transit	TLS 1.2 or higher
Data format	JSON (UTF-8); documents uploaded as multipart files
Versioning	Versioned base path, e.g. https://api.evisas.io/v1
Authentication	Bearer API key per partner account; separate test and live keys
Safe retries	Idempotency-Key header on create and submit requests
Webhooks	HTTPS POST with HMAC SHA-256 signature and timestamp
Country codes	ISO 3166-1 alpha-2 (e.g. AE, IN, JO)
Currency	AED, two decimals
Dates and times	ISO 8601 in UTC
Errors	Standard HTTP status codes with a machine-readable error code
Rate limits	Per-partner request limits, returned in response headers
Infrastructure	Secure cloud hosting with encrypted storage, access logging and automated backups

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Sample requests and responses

The examples below show the shape of the data. Values are samples only; the final field list is in the full API documentation.

Eligibility check SAMPLE

```
GET https://api.evisas.io/v1/eligibility?nationality=IN&destination=AE
Authorization: Bearer evk_test_xxxxxxxx

200 OK
{
  "nationality": "IN",
  "destination": "AE",
  "status": "evisa_required",
  "stay_days": 30,
  "validity_days": 60,
  "visas_available": 4
}
```

Visa products with your price SAMPLE

```
{
  "visas": [{
    "visa_id": "vsa_8f2c...",
    "name": "30 Days Single Entry Tourist",
    "processing": "3-4 working days",
    "price": { "government_fee": 300.00, "service_charge": 100.00,
               "discount": 10.00, "vat": 4.50,
               "total": 394.50, "currency": "AED" },
    "required_documents": ["passport_front", "photo"],
    "important_note": "<full important information for this visa>"
  }]
}
```

Submit and pay SAMPLE

```
POST https://api.evisas.io/v1/applications/app_91d.../submit
Idempotency-Key: partner-ref-7781

200 OK
{ "application_number": "EVS-003201", "status": "submitted",
  "charged": 394.50, "wallet_balance_after": 1205.50 }

402 Payment Required  (nothing created or charged)
{ "error": "insufficient_balance", "required": 394.50, "available": 120.00 }
```

Webhook sent to your system SAMPLE

```
POST https://partner.example.com/evisas-webhook
X-Evisas-Signature: t=1759700000,v1=ab34...

{ "event": "application.approved",
  "application_number": "EVS-003201",
  "partner_reference": "BOOKING-7781",
  "download_url": "https://api.evisas.io/v1/applications/app_91d.../visa" }
```


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Error codes

HTTP code	Meaning	What your system should do
400	Missing or invalid field (field list returned)	Correct the listed fields and resend.
401	API key missing, wrong or disabled	Check the key; contact us if it was disabled.
402	Insufficient wallet balance	Top up the wallet, then submit again.
404	Visa or application not found, or not yours	Check the ID and the key being used.
409	Duplicate request already processed	Use the original response; do not resend.
429	Too many requests	Wait and retry with back-off.
503	Temporary service issue	Retry later with the same Idempotency-Key.

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Security and data protection

- API keys are stored in hashed form and shown only once when created. Keys can be disabled or replaced instantly.
- Separate sandbox and live keys; sandbox never touches real wallets or applications.
- Optional IP allow-list so only your servers can use your key.
- Every request is logged (who, what, result, time) with sensitive data masked.
- Webhooks are signed so you can confirm they come from eVisas.io.
- Traveller and passport data is visible only to the partner account that submitted it.
- Data is encrypted in transit and at rest, and handled under our partner data protection terms.
- Fair-use request limits protect the service for all partners.

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Rollout phases

The API is released in phases so partners can start with low-risk read features and add application submission next.

Phase	What becomes available
Phase 1	API keys, eligibility check, visa products and prices, requirements, wallet balance, sandbox.
Phase 2	Create applications, upload documents, submit with wallet payment, status and timeline.
Phase 3	Webhooks, visa download, revision re-upload, partner developer portal.

Timelines for each phase are confirmed with registered partners.

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What the full API documentation includes

- Complete endpoint reference with every request and response field.
- Authentication guide and sandbox keys.
- Ready-to-import request collection for testing tools such as Postman.
- Webhook guide with signature-verification examples.
- Country code list, status list and full error catalogue.
- Go-live checklist and support contacts.

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Fees, terms of use & data protection

These terms form part of the Partner API agreement. By paying for, requesting or using API access, the Partner agrees to them.

Fee	Net (AED)	VAT 5%	Total (AED)	When
API access fee (set-up, certification, year 1)	3,999.00	199.95	4,198.95	Once, before test key
Annual renewal fee	800.00	40.00	840.00	Each year from year 2

1. Ownership of data

a) All visa eligibility rules, visa options, prices, document lists and related information supplied through the API ("API Data") are the proprietary knowledge, confidential information and intellectual property of eVisas.io.

b) API Data is updated several times a day (typically 5 to 8 times). Any copy kept outside a live request is therefore outdated and may be incorrect.

c) Access to the API grants a limited, non-exclusive, non-transferable and revocable licence to use API Data only as set out in these terms. No ownership rights are transferred.

2. Permitted use — live queries only

a) The API may be used only for live, real-time requests made for a genuine traveller enquiry or application handled through the Partner's own booking, agency or travel system.

b) Results may be shown to the traveller for that enquiry only and must not be stored for re-use in later enquiries.

3. Prohibited use

a) Using cron jobs, scheduled tasks, bots, crawlers, scripts or any other automated means to download, scrape, harvest or bulk-extract API Data.

b) Storing, caching, mirroring or building a database, lookup table or eligibility engine from API Data for further or later use.

c) Using API Data, in whole or in part, to train, fine-tune, feed or ground any artificial intelligence or machine-learning system, or to build a competing product.

d) Reselling, sublicensing, publishing or sharing API Data or API keys with any third party.

4. Monitoring

a) eVisas.io continuously monitors API usage, including request volume, frequency and patterns, to detect misuse.

b) The Partner agrees that eVisas.io's monitoring records are conclusive for the purpose of these terms.

5. Suspension, termination and forfeiture

a) If eVisas.io finds or reasonably suspects any breach of these terms, it may immediately suspend or permanently disconnect API access, including test and live keys, without prior notice.

b) In such a case, all fees paid, including the access fee and any renewal fee, are forfeited in full and are not refundable.

c) eVisas.io is not required to provide proof, monitoring data or reasons for its decision.

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6. Fees and annual renewal

a) API access fee: AED 3,999.00 + 5% VAT (AED 199.95) = AED 4,198.95, paid once from the Partner's eVisas.io wallet. It covers set-up, sandbox certification and the first year of access.

b) Annual renewal fee: AED 800.00 + 5% VAT (AED 40.00) = AED 840.00 per year, due on each anniversary of the access date, to keep API access active.

c) If the renewal fee is not paid, API keys may be suspended until payment is received. All fees are non-refundable.

d) Visa application charges made through the API are separate and follow the Partner's B2B pricing.

7. General

a) eVisas.io is a private visa service provider and is not affiliated with any government. Final visa decisions rest with the relevant authorities.

b) eVisas.io may update these terms; continued use of the API after an update means acceptance of the updated terms.

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Next steps and contact

1. Register your interest at evisas.io/partners/api
2. Our partnerships team contacts you to confirm your account and agreement.
3. Receive sandbox access and the full API documentation.
4. Build, test, go live.

Email: support@alsaffron.com
Web: https://evisas.io/partners/api

Scan to register

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This document is an overview for planning purposes. Features, field names and limits may be refined before release; the full API documentation shared during onboarding is the final reference.

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